



## VOICEMAIL

- Your voicemail service will be activated by default. You can find more information on how to manage your voicemail in **MyJOi**
- To check your voicemail messages, call **123** from your JOi mobile number while in the UK [+44 7782 333 123 if you are abroad or calling from another number]

## MyJOi [[www.joitelecom.co.uk/myjoi](http://www.joitelecom.co.uk/myjoi)]

- Manage your account
- Adjust your plan and calling options
- Check your usage and bills
- ...and do much more

Just log in with the email and password you used to register.

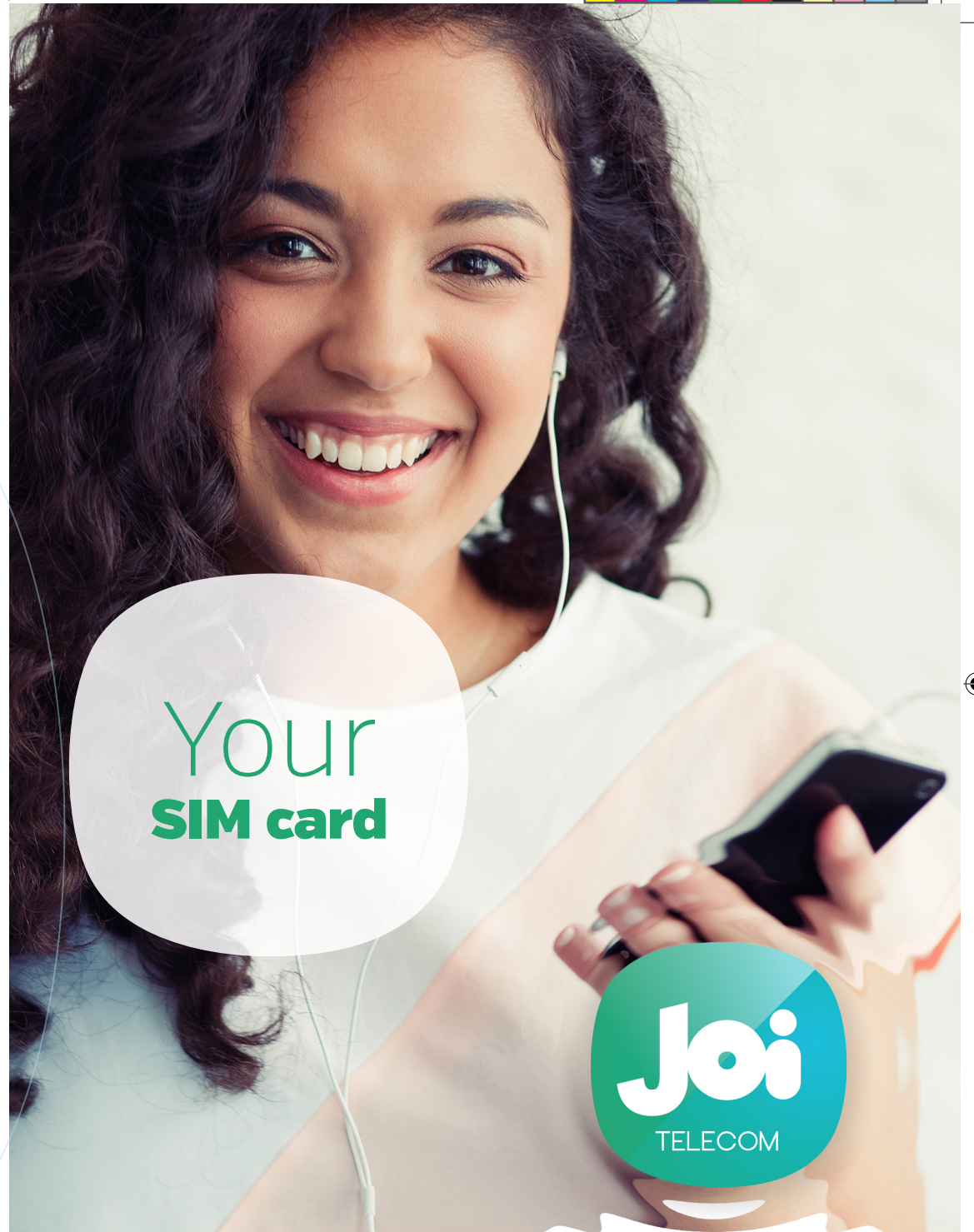
## NEED OUR HELP?

- Go online to our Help section [[www.joitelecom.co.uk/help](http://www.joitelecom.co.uk/help)] to find answers to most of your questions.
- You will also find other ways to contact us, such as web form, chat or by phone.



POWERED BY ACN

JOi Telecom, c/o ACN European Services Ltd.  
7 Albemarle Street, London W1S 4HQ, United Kingdom



Your  
SIM card



TOUCH LIFE. BE FREE. **GET JOI.**



**Hello**  
Thank you for  
being with JOi

Getting connected is easy. Just follow the simple steps and you'll be up and running in minutes. You can also find information about using voicemail, MyJOi, and how to contact us if you need our help.

**We hope you enjoy using JOi.**

## ACTIVATE YOUR SIM

1. Log in to **MyJOi** ([www.joitelecom.co.uk/myjoi](http://www.joitelecom.co.uk/myjoi))
2. Click on **Activate your SIM** in the **Notifications** section
3. Insert the SIM number **[ICCID]** printed on the back of the SIM
4. Your SIM will be live and ready to use within the next few minutes

